



Complimentary Ticket and Drink Policy

A welcoming theatre community with a passion for creating vibrant, engaging entertainment

Complimentary Tickets

To thank those who volunteer their time at Langham, and promote the high quality work we do, complimentary tickets are available. Telephone or email requests are made to the Box Office in the following cases:

- The cast and crew of a Langham Court Theatre production are entitled to two complimentary tickets each. We strongly encourage that these complimentary tickets are used for the first week of performances.
- Life Members of Langham Court Theatre are entitled to one complimentary ticket each.
- The Theatre Staff is entitled to two complimentary tickets each. Tickets may be requested no earlier than the Thursday before the opening of each show.
- Each member of Langham Court Theatre Board of Directors is entitled to two complimentary tickets for each production.

Specific seats are reserved in the following instances:

- The director for each show is entitled to the three reserved production seats on opening and closing nights. A telephone or email confirmation must be made no later than 24 hours before curtain time for both evenings or the tickets may be released to the public.
- The producers for each show are entitled to two complimentary tickets on opening and closing nights. A telephone or email confirmation must be made no later than 24 hours before curtain time for both evenings or the tickets may be released.
- The General Manager is entitled to complimentary tickets to reciprocate for the offer of complimentary tickets from other arts organizations or for business or promotion purposes such as:
 - Sponsorships
 - Publicity and promotion
 - Promotional contest prizes
 - Not-for-profit fundraising
 - Corporate introductions

Complimentary Drinks

Volunteers who act, crew, or are part of the production or build teams are entitled to three complimentary drinks throughout the run of the production. These comps can be anything the bar serves including: alcoholic drinks, non-alcoholic drinks, or snacks. For simplicity, they are collectively referred to as complimentary drinks or “comps”. These are redeemable by talking to the FOH Manager or Bar volunteer, who track comp usage. Bar volunteers may not know who you are, so please be patient with them and give them your full name.

Unused complimentary drinks do not carry over between productions, and are non-transferable between people. The Bar Manager may refuse alcohol service at their discretion. There will be no alcoholic drinks for cast or crew before the show begins or at intermission.

You are encouraged to pre-order for post show drinks as the bar doesn't always stay open after a performance (especially on Tuesdays and Wednesdays). Just prior to a performance and during intermission are the busiest times for Bar volunteers and the FOH manager.

Alcohol downstairs or in other unlicensed areas may result in a large fine for Langham and loss of our liquor license. You may only have alcohol (served from the Langham bar) in the lounge.

For evening performances, last call is 10:45pm and all alcohol must be consumed by 11:30pm.

No outside alcohol may be brought into the theatre. Ever. This can also cost us our license.

Langham is in a residential neighbourhood, so mind your noise level as you're exiting.

If you feel you should be included in either comp list, please contact the Producer. Generally, if your name is in the program you will be eligible for complimentary drinks.